

# MID-ATLANTIC PATIENT SAFETY CONFERENCE 2026



## Welcome to the Mid-Atlantic Patient Safety Conference 2026!

### GENERAL INFORMATION

#### Download the Mid-Atlantic Patient Safety Conference (MPSC) Mobile App

Use the mobile app for more detailed information on keynotes, sessions, agenda, and building community.

[Click here](#) to download the Whova App.

Event passcode (if prompted):  
**MidAtlantic2026**

#### Internet Access

During the MPSC 2026 Conference

Network: **Hilton Meeting**

Password: **April2026**

#### Continuing Education

Continuing education credits for nurses, pharmacists, and patient safety professionals pursuing CPHQ, CPHRM, or CPPS recertification are available.

Dear Colleagues,

At the Mid-Atlantic Patient Safety Center, we believe the next phase of patient safety will not be defined by any single organization, discipline, or solution—it will be defined by how well we come together.

This year's conference theme, Partnering for Patient Safety Excellence, reflects a simple but urgent truth: the challenges we face today—workforce strain, increasing complexity of care, rapidly evolving technology, and persistent inequities—cannot be solved in silos. They require a connected, coordinated approach that brings together those who deliver care, those who support it, and those who help shape the systems around it.

Patient safety has always required more than reacting to harm. It demands that we design for safety—intentionally, proactively, and collaboratively. It calls on us to align around what matters most, to share what we are learning in real time, and to build systems that are resilient, equitable, and capable of continuous improvement.

This conference is not just a place to learn—it is a place to work. Together, we will examine what is working, confront where gaps remain, and explore practical strategies that can be implemented immediately across diverse care settings. Just as importantly, we will strengthen the relationships and shared purpose that make this work sustainable.

We are deeply grateful for your leadership and your commitment to this field. At a time when the work of patient safety can feel especially heavy, your presence here reflects something powerful: a collective resolve to keep going—and to do so together.

The Mid-Atlantic Patient Safety Center is proud to serve as a hub for this community and this work. We are honored to convene you, and we look forward to what we will build—together.

Best Regards,



*Stephie*  
**Stephanie Peditto**  
President & CEO

# Agenda at a Glance

7:30 AM	<b>Registration, Light Breakfast, Visit Exhibitors and Patient Safety Poster Presentations</b>
8:30 AM	<b>Welcome &amp; Opening Remarks</b>
8:50 AM	<b>Keynote: From Local Excellence to Collective Impact: Reframing the Patient Safety Challenge</b>
10:30 AM	<b>Exhibit Hall: Coffee Break</b>
10:45 AM	<b>CONCURRENT BREAKOUTS: PARTNERSHIP IN ACTION</b>
12:00 PM	<b>Exhibit Hall: Exhibitors, Posters, and Networking Lunch</b>
1:15 PM	<b>CONCURRENT BREAKOUTS: PARTNERSHIP IN ACTION</b>
2:30 PM	<b>Exhibit Hall: Coffee Break</b>
2:45 PM	<b>AFTERNOON KEYNOTE: The Physics of Change: How Ideas Scale, Resistance Breaks, and Transformation Actually Happens</b>
3:45 PM	<b>Closing</b>

## Special thanks to our 2026 Annual Conference Planning Committee

### **Angela Green, PhD, RN, CPHQ, FAAN**

Vice President, Patient Safety and Quality, Johns Hopkins Health System Armstrong Institute for Patient Safety and Quality

### **Bryan O. Buckley, DrPH, MPH, MBA**

Head of Public Health & Community Impact, Office of the CEO, CareFirst BlueCross BlueShield

### **Carole Hemmelgarn, MS, MS**

Co-Founder Patients for Patient Safety, US, Senior Director Education, MedStar Health, Program Director, Executive Master's in Clinical Quality, Safety, and Leadership, Georgetown University

### **Kimberly V. Billingslea, MSN, RN, NE-BC, CPHRM, CLSSGB**

Senior Director, Enterprise Risk Management, Office of Risk Management, Bayhealth

### **Janine R. Danko, MD MPH FACP FIDSA CPE FACHE**

Vice President, Quality & Patient Safety, Luminis Health

# Sponsors and Exhibitors

## SILVER SPONSOR



## BRONZE SPONSORS



## Exhibitors

Connect and learn from our exhibitors. As Mid-Atlantic Patient Safety Center works to drive purposeful collaboration with industry solution providers, take advantage of the opportunity to engage with these partners in patient safety.



We appreciate the collaboration of MASHRM and MAHQ in supporting a shared commitment to advancing patient safety across our region.

## Connect, Engage, and Discover!

Join us in the Exhibit Hall and Foyer for an exciting opportunity to network, learn, and connect with your peers. Take time to engage with exhibitors showcasing innovative solutions that can enhance your work and improve patient care. Be sure to explore the impactful poster presentations, where you'll discover new ideas and insights from healthcare professionals. While you're there, grab some lunch, make meaningful connections, and get inspired by the incredible work happening across the industry. Don't miss out on this valuable experience!

Poster Presenters will be available to answer questions and discuss their work during the Networking Lunch.

### NETWORKING HOURS

7:30–8:30 AM	<b>Light Breakfast, Visit Exhibitors and Patient Safety Poster Presentations</b>
10:30–10:45 AM	<b>Coffee Break, Visit Exhibitors and Patient Safety Poster Presentations</b>
12:00–1:00 PM	<b>Networking Lunch, Visit Exhibitors, Q&amp;A with Patient Safety Poster Presentations</b>
2:30–2:45 PM	<b>Coffee Break, Visit Exhibitors and Patient Safety Poster Presentations</b>

# Awards

Each year, the Mid-Atlantic Patient Safety Center (MPSC) recognizes and shares the best examples of the region's healthcare's efforts to improve patient safety through the prestigious Minogue Awards.

This year's Minogue Awards reflect projects that embed safe and equitable care into systems solutions that reduce harm not by depending on perfect human performance, but by hard-wiring improvements to technology, processes, environment, and culture.



## Lifetime Achievement in Patient Safety

This recognition by MPSC's Board of Directors honors an individual whose career has demonstrated sustained, exceptional contributions to advancing patient safety at the organizational, regional, or national level.

**Laura Lee, MS, BSN**



## 2026 Minogue Award for Patient Safety Innovation

### The Johns Hopkins Health System

Hardwiring Medical Device Safety: A Systemwide Model for Collaboration, Recall Management, & Equity



## 2026 Distinguished Achievement Patient Safety Award

### Sinai Hospital

Safety by Design: Embedding Team, Quality, and Access into Everyday Practice



## Circle of Honor for Patient Safety Innovation

### Adventist HealthCare Home Care Services

PACS Home Health HIM Reduce Lab Results Received for Non-AHCS Patients

### Adventist HealthCare Rehabilitation

Huddles, Habits, and Hygiene: A Workflow-Driven Model for Sustainable and Significant Catheter-Associated Urinary Tract Infection (CAUTI) Reduction in Inpatient Rehabilitation

### Carroll Hospital

The Pressure's Off! Reducing Hospital-Acquired Pressure Injuries

### Greater Baltimore Medical Center

Leveraging the IHI Model for Improvement to Positively Disrupt the Status Quo of Skin to Skin in the NICU

### Sinai Hospital

Hardwiring Smoke-Free Surgical Practice to Protect the Perioperative Team and Patients

### University of Maryland Baltimore Washington Medical Center

IMPACT - Interventions to Minimize Preventable Admissions through Care Transitions

### University of Maryland Charles Regional Medical Center

Diabetes Health Equity Transformation

### UPMC Western Maryland

We All Have Skin in the Game: Preventing Pressure Injuries Together

# Agenda



ACCESS THE  
CONFERENCE  
APP

7:30 AM

**Registration, Light Breakfast, Visit Exhibitors and Patient Safety Poster Presentations**

8:30 AM

**Welcome & Opening Remarks**

8:50 AM – 10:30 AM

**KEYNOTE: From Local Excellence to Collective Impact:  
Reframing the Patient Safety Challenge**

This opening keynote panel brings together leaders from across sectors to surface a shared reality in patient safety: many of today's most persistent risks cannot be solved within the walls of a single organization. Through a curated, facilitated conversation, panelists will explore where individual efforts are reaching their limits, why harm continues to emerge despite strong safety cultures, and how system-level forces such as design, technology, regulation, supply chains, and workforce pressures shape risk across settings. The discussion will illuminate common patterns that point to ecosystem-level challenges and examine what becomes possible when organizations work together across boundaries. The session will conclude by inviting attendees into collective reflection and action, framing a shift from fixing problems locally to shaping the systems we all operate within, and setting the tone for collaboration throughout the conference.

MODERATOR

**Stephanie Peditto**, President & CEO, Mid-Atlantic Patient Safety Center

PANELISTS

**Oren Guttman, MD, MBA**, System Vice President for Patient Safety, Jefferson Health, Ed Asplundh Chief Patient Safety and Quality Officer, Jefferson Health Abington, Professor of Anesthesiology & Peri-Operative Medicine, Sidney Kimmel Medical College

**Martin J. Hatlie, JD**, Director for Policy & Advocacy, Patients for Patient Safety US

**Shannon Hoste, MSE, MSM**, Founder and Principal Engineer, Hoste Consulting, LLC

**Raj Ratwani, PhD, MPH**, Vice President, Scientific Affairs, MedStar Health, Director, MedStar Health Center for Human Factors in Healthcare

10:30 AM

**Exhibit Hall: Coffee Break**



## Poster Presentations

Explore posters presented by your colleagues showcasing innovative ideas and impactful research to eliminate preventable harm in various settings of care. During the Networking Lunch, presenters will be available to answer your questions and discuss their work.

[LEARN MORE](#)

10:45 AM - 11:45 AM

## CONCURRENT BREAKOUTS: PARTNERSHIP IN ACTION

### TRACK 1: ENGAGING PATIENTS AND FAMILIES

#### **Designing and Implementing Peer Support Programs for Patients and Families after Harm**

This session will examine the critical role of patient and family peer support programs as a core component of a comprehensive patient safety strategy following harm events. While structured support systems have been established for healthcare providers, less attention has been given to sustainable models that support patients and families after adverse events. We will explore how implementing a patient- and family-centered peer support program strengthens transparency, promotes healing, reinforces a culture of safety, and advances organizational learning. The session will also address anticipated barriers to implementation and practical strategies to overcome them.

##### SPEAKERS

**Carole Hemmelgarn, MS, MS**, Co-Founder Patients for Patient Safety US, Senior Director Education, MedStar Health, Program Director, Executive Master's in Clinical Quality, Safety, and Leadership, Georgetown University

**Steve Meth, JD, MS**, Vice President, Chief Patient Experience Officer, Johns Hopkins Health System, Armstrong Institute for Patient Safety and Quality

**Kayla J. Sutton, MHA**, Executive Director, Patient Safety & Quality, Johns Hopkins All Children's Hospital

### TRACK 2: APPLYING TECHNOLOGY TO REAL-WORLD SAFETY CHALLENGES

#### **Integrating Cutting-Edge Technology to Improve Patient and Team Member Safety**

As health systems face increasing complexity across care settings, technology plays a critical role in advancing both patient and team member safety. This session explores how targeted, high impact technology solutions can be leveraged to measurably reduce safety risks while strengthening frontline confidence and operational reliability. Attendees will examine real world examples of technology automation, including Remote Visual Monitoring, to understand how these tools support frontline caregivers, enhance remote patient care, and mitigate inpatient safety risks. The presentation will also look ahead to the near future, highlighting how AI enablement is expected to transform patient and workforce safety through new capabilities, while also addressing emerging risks and the importance of responsible, thoughtful adoption in clinical operations.

##### SPEAKERS

**Marguerite Cunningham, DNP, NEA-BC, NI-BC**, Vice President, Chief Nursing Informatics Officer, VP of Nursing, Medicine Service Line, Inova Center for Personalized Health

**Judy Dooley, DNP, RN, NE-BC, CNML**, Director of Centralized Monitoring High Reliability Operation Center, Inova Center for Personalized Health

**Ilona Edwards, MSN, NI-BC, CSSGB**, Senior Director, Virtual Care Nursing Informatics, Virtual Nursing, Remote Visual Monitoring, Central Monitoring Center, Inova Center for Personalized Health



### TRACK 3: ADVANCING REGIONAL SAFETY THROUGH AWARD INSIGHTS

#### **MPSC 2026 Distinguished Achievement in Patient Safety Innovation: Safety by Design—Embedding Team, Quality, and Access into Everyday Practice**

This session highlights how one academic medical center serving one of Maryland's most vulnerable populations responded by launching a disciplined, hospital-wide transformation grounded in three strategic pillars: Team, Quality, and Access. Attendees will gain an inside look at how leadership rebuilt trust and stability of the workforce, hardwired safety into daily operations, and redesigned patient flow to improve access without new beds or bricks-and-mortar expansion. Through practical examples—daily safety huddles, data-driven service line partnerships, multidisciplinary throughput management, and frontline recognition—this presentation moves beyond theory to show how leadership engaged its workforce, embedded safety into daily practice, and built a culture that elevates the hospital as a great place to work, learn and receive care.

#### SPEAKERS

**Amy Shlossman, MHA**, President, Sinai Hospital and Grace Medical Center, Senior Vice President, LifeBridge Health

**Amanda Shrout, DNP, RN, CCNS, CEN, EBP-C, CENP**, Vice President, Patient Care Services and Chief Nursing Officer, Sinai Hospital and Grace Medical Center

12:00 PM

#### **Exhibit Hall: Exhibitors, Posters, and Networking Lunch**

1:15 PM - 2:15 PM

#### **CONCURRENT BREAKOUTS: PARTNERSHIP IN ACTION**

### TRACK 1: ENGAGING PATIENTS AND FAMILIES

#### **Project PIVOT: Advancing Patient & Diagnostic Safety with Patient-Reported Measures Prioritized by Patients**

Health care organizations across the country are actively seeking effective ways to collect meaningful feedback from patients and families about outcomes and experiences related to patient safety, diagnostic quality, and health equity. National efforts—including the CMS Structural Measure, Leapfrog Hospital Surveys, and CDC guidelines—have called on health systems to establish mechanisms for gathering such input to drive improvement. To date, however, there has been limited systematic use of patient-reported measures (PRMs) that capture patient and family experiences and outcomes that matter most to them in these critical areas.

Project PIVOT has addressed this gap by engaging diverse patients, family members, advocacy groups, HHS agencies, health care system professionals, vendors, PSOs, and others to answer the question, “What are new potential survey questions that could be integrated into national, organizational and research measurement tools (i.e., HCAHPS, PREMs and PROMs) that would help improve patient safety, diagnostic accuracy and timeliness and discrimination/bias in health care?”

#### SPEAKERS

**Martin J. Hatlie, JD**, Director for Policy & Advocacy, Patients for Patient Safety US

**Sue Sheridan, MIM, MBA, DHL**, President & CEO, Patients for Patient Safety US



## TRACK 2: APPLYING TECHNOLOGY TO REAL-WORLD SAFETY CHALLENGES

### **Defining the Next Steps for AI and Patient Safety**

Artificial intelligence is rapidly transforming healthcare, offering unprecedented opportunities to improve diagnosis, treatment, and efficiency—but it is also introducing new and poorly understood patient safety risks. From silent automation errors and overreliance on AI recommendations to hidden biases and unpredictable system behavior, these technologies challenge traditional safety frameworks that were designed for human-driven care. This presentation will examine the emerging safety risks associated with AI across clinical workflows, highlight critical gaps in current policies and oversight, and explore why existing safety approaches may be insufficient in the age of adaptive, opaque, and continuously evolving systems. Most importantly, it will provide a forward-looking roadmap to help patient safety leaders proactively define safeguards, implement practical risk mitigation strategies, and shape governance structures that ensure AI improves care without compromising safety, trust, or accountability.

#### SPEAKERS

**Lucy Bocknek, MSOT, CAPS**, Human Factors and Safety Scientist, Clinical Human Factors and Systems Safety Scientist, MedStar Health

**Raj Ratwani, PhD, MPH**, Vice President, Scientific Affairs, MedStar Health, Director, MedStar Health Center for Human Factors in Healthcare

## TRACK 3: ADVANCING REGIONAL SAFETY THROUGH AWARD INSIGHTS

### **MPSC 2026 Minogue Award Winner: Hardwiring Medical Device Safety: A Systemwide Model for Collaboration, Recall Management, & Equity**

This MPSC 2026 Minogue Award-winning session outlines a practical, systemwide model for hardwiring safety practices for medical device and recall management through multidisciplinary collaboration, standardized processes, and an equity-driven focus. Participants will learn who the essential champions and stakeholders are for an effective Medical Device Safety Committee (MDSC) and how to engage them across frontline clinical practice, biomedical engineering, supply chain, quality, risk, and patient advocacy departments. In addition, the presenters will review a reproducible, system-level workflow for identifying, triaging, and remediating device-related operational issues and patient safety events; and examine the key elements of policies and SOPs for device management, product surveillance, and recall alert communication. The session also uses case studies to surface common system vulnerabilities, illustrate successful interventions, and prompt actionable opportunities to strengthen governance, communication, documentation, and equity considerations in device safety and product recall programs.

#### SPEAKERS

**Nicole Fitzpatrick, MPH, RN**, Clinical Program Director, Recall Management

**Stacy Shilling, MS, RN**, Portfolio Manager, Johns Hopkins Health System Patient Safety

2:30 PM

**Exhibit Hall: Coffee Break**

2:45 PM – 3:45 PM

## **AFTERNOON KEYNOTE: The Physics of Change: How Ideas Scale, Resistance Breaks, and Transformation Actually Happens**

SPEAKER

**Greg Satell**

As you prepare to return to your teams and organizations, you may feel energized by what you've learned—and at the same time keenly aware of the barriers that stand in the way of real change. Organizational inertia, competing priorities, entrenched systems, and resistance at every level can make even the most promising ideas feel impossible to implement.

The truth is that there are natural laws that govern change, and these laws can be learned and applied by anyone, in any role, and in any context. You do not need to accept the status quo simply because it has endured. When individuals understand how change truly works, they can overcome resistance, ignite momentum, and help ideas scale across teams, organizations, and entire systems.

Based on nearly twenty years of research and his book *Cascades*, international keynote speaker, bestselling author, and one of today's foremost experts on transformation and change, Greg Satell will explain the fundamental principles that separate disappointing effort from transformational impact.

As the closing keynote of the Mid-Atlantic Patient Safety Conference, this session defines the work ahead and affirms this convening as the place where a broadened background of expertise, from the entire ecosystem, comes together to support patient safety. It signals clearly that in our region, patient safety is the priority, and the work starts here.

3:45 PM – 4:00 PM

**Closing**

## **Building a Safer Healthcare Ecosystem Together**

The Mid-Atlantic Patient Safety Center acknowledges these organizations, who have committed to joining the **MPSC Council of Industry Partners** in its inaugural year, demonstrating a commitment to advancing safety science, fostering system-wide learning, and empowering organizations to achieve lasting outcomes.

Safer care requires shared responsibility beyond the walls of any one organization. MPSC brings healthcare leaders together with industry innovators, device manufacturers, and suppliers to address system-level risks that impact care delivery. Through structured engagement—including our Council of Industry Partners—we align design, technology, and frontline realities to co-develop practical solutions that strengthen safety across healthcare.

### **2026 Council of Industry Partners**

STRATEGIC PARTNER



CORE PARTNER



Learn more here!



## Who We Are

The **Mid-Atlantic Patient Safety Center (MPSC)** strengthens patient safety across the region by bringing healthcare organizations together—and expanding the patient safety ecosystem—to learn, collaborate, and solve complex safety challenges.

With more than 50 member organizations—including hospitals, long-term care facilities, home care agencies, rehabilitation centers, physician practices, and specialty hospitals—MPSC serves as a trusted regional hub for advancing safety science, aligning improvement efforts, and reducing preventable harm across the continuum of care.



## What to Expect from MPSC

### EDUCATION AND REGIONAL CONVENING

We bring the region together to strengthen patient safety. Through dynamic workshops, expert-led trainings, and high-impact conferences, MPSC equips healthcare leaders and frontline teams with practical tools to analyze risk, redesign systems, and hardwire safer care. We strengthen the leaders and teams responsible for advancing patient safety — and connect them to a powerful regional learning community.

### COLLABORATIVE IMPROVEMENT INITIATIVES

Some safety challenges are larger than any one organization. We convene hospitals, health systems, patient advocates, regulators, and industry partners to advance regional safety priorities and address shared risks. Grounded in patient safety science and systems thinking, our collaboratives align strategies, accelerate adoption of proven solutions, and reduce preventable harm across the Mid-Atlantic.

### SUPPORT FOR HEALTHCARE WORKERS

Safer systems require supported people. We champion efforts to reduce workplace violence, strengthen resilience, and promote just culture. By fostering environments where healthcare workers feel protected and valued, we help organizations sustain the workforce needed to deliver safe, reliable care.

### SAFE TABLES

Exclusive to MPSC members, Safe Tables are a core benefit of participation in our federally certified Patient Safety Organization (PSO).

These confidential, legally protected forums allow healthcare leaders to candidly examine safety events, emerging risks, and system vulnerabilities. Through structured peer dialogue and shared learning, organizations gain actionable insights, strengthen their safety practices, and contribute to advancing patient safety across the region.